# User's Guide for L20 GPS Tracker

# Preparation before Using

In order to better use the tracker, please read the following instructions carefully and operate the watch accordingly.

- Please check if the model number is correct and if accessories are complete or not.
- Please choose a SIM card which supports GSM/LTE and power off the watch before installing the SIM card.
- Please make sure that the SIM card is activated has data connection and VOLTE function.
- · You need a smart phone to install mobile App.

In the package, there are:

- · L20 tracker x 1
- Magnetic charging base x 1
- Tpye-c charging cable
- User manual x 1
- · IMEI QR code bar x 1

Note: the QR code bar is normally pasted on the gift box.

#### **Product Details**





Mic: Do not cover it when calling.

Speaker:Listen to call

SIM card: The place to insert a nano SIM card.

Red-button: 1, Long-press it will power on

2, Short press button selection function

After storing the contact number in the app. Short press the red

button to select a contact, long press on the contact interface to make a call. Short press the button during a call to hang up the phone.

- 3. Keep the watch tightly attached and wear it correctly. Sit still and wait for heart rate and blood pressure to be measured. The watch displays measurement data and uploads it to the backend.
- 4. Keep the watch tightly attached and wear it correctly. Sit still and wait for blood oxygen measurement. The watch displays measurement data and uploads it to the backend.
- Shutdown interface, displaying IMEI number. Press and hold the button to shut down.
- 6. Not worn, intelligent alert sound

Magnetic charge pin: Charge

# **Main Parameters**

#### L20 charge base

Picture The charge base has 3 functions



Charge reatures	Dimension	Φ 44mm*H42mm
	Weight	A is 16g B is 15g
	Input	5V 7A
	Max Output	
	Color	Black
B: Power Bank	Type of battery	Lithium pollymer battery
	Battery Capacty	900 mAh
	How many times for L20	once
	how long it can be charge	4"5 days
	save battery mode	9~10 days
C: Beacon	BLE version	BLE5.0
	Adv Interva	1000ms
	Tx Power	0 db
	Transmit range	50 meters in open area
	Device Name	JABX4

#### L20 US/EU SPEC.

Dicture







highlights

Spec

Dual CPU, 4G-REF-sensor, Save power when getting health data frequently
Ultra high performance and power save: 1612 CPU-128MB RAM Run on a RTOS
Global Roam Connection 26:36-464 wHF Field Test Cower: 130+ Countries 200+ Carriers
Comprehensive health sensor and Dual color Optical lens: PPG-5PO2+Temprature
The magnetic Charging base makes charging as simple and supports becon function.

Model Name	L20 EU	
Bluetooth version	BLE 5.0 can be used as indoor location	
Waterproof	IP66	
watch OS	RTOS Thread X	
LCD	1.22 inch TFT 240*240 resolution	
CPU	Unisoc W307 Cortex A53 1Ghz+ GR5515 (BLE chip as sensor Hub)	
GPS chip	W307	
GPS antenna	LDS	
GSM antenna	LDS	
heartrate sensor		
SPO2 sensor	PAH8112ES or TBD can do PPG raw data	
Blood pressure		
barometer	Optional	
3D accelerator	BOSCH BMA456 or TBD	
	GSM 850/900/1800/1900mHz	
Frequency band	3G WCDMA: Band1, Band8	
	US LTE B2 B4 B5 B7 B12 B17 B66	
	EU LTE B1 B3 B5 B7 B8 B9 B19 B20 B28 B40 B41	
SIM card	nano, compatible with e-sim	
Charge port	2 pin Magnetic charging base	
Button	one SOS/Power key	
Dimension	57x34x14mm	
Available color	Black, White (for bulk order of min. 3k only)	

Арр	Functions	Today's Date, Steps Counting, Heart Rate/Blood Pressure/SPO2 /Monitor, GPS Positioning, 2-Way Call, SOS Alarm, etc.
	App platforms	Web or mobile App
	Alarm message	Low battery, SOS, gen-fence
	Watch data	Just display, no store
	Server data	Save data for past 30 days
Material	Watch Case	PC+ABS+LDS
	Button	Sillcon
	Strap	20mm Sport Strap(Sillcon)
	Strap buckle	PC+GF
Weight and Size	Product weight	40g
	Package weight	120g
	Package size (L x W x H)	90*76*71mm

### **Main Functions:**

The main functions of this tracker are:

guardian can call the wearer at any time.

Precise localization: guardian can obtain the wearer's accurate location at any moment.

Emergency calling: users can call for help by pressing the Orange SOS button in case of emergency.

Fitness tracking: it can test body temperature and steps.

Bi-directional calling: wearer can call his/her friends while the

## **How to Use the Button**





Power on: Long press the orange button to power on the device. Power off: Under the shutdown interface, long press the button to shut down.

SOS: Long press the SOS bottom 3 seconds for SOS calling, the device will call preset SOS numbers one by one till answered.

Need to add emergency contact in the app first.

**Note:** After you start SOS, you cannot actively hang up the phone on the device. Only SOS contacts can answer or hang up calls. The purpose of doing this is to prevent SOS assistance from being mistakenly suspended in emergency situations.

#### Tracker interface

Clock: In the off screen state, press any button briefly once to light up the screen and check the time.

Short press the orange SOS button to sound the time.

Signal strength, type,

Single arrow icon: Platform did not add IMEI number (abnormal)

Double arrow icon: Connect to server (normal)

Clock: Time, Date, Step by Step Counting

Step: The 5-digit number below the step is the number of steps. It clears at 0 o'clock every day.

**Step counting interface:** Reward one star for reaching 2000 steps.

**Heart rate and blood pressure interface:** Staying in this interface will automatically measure and upload data to the background.

There will be a prompt box for abnormal heart rate.

**Blood oxygen:** Staying on this interface will automatically measure and upload the data to the background.

## Charge the tracker:



#### Power adapter: 5V 2A

Magnetic charging base: The charging base uses Type-C charging. The magnetic watch is placed on the base to charge the watch. The watch displays the current time and charging percentage.

After the watch is fully charged, the base will automatically charge. When charging, the red light remains on when the base is fully charged.

Charging dock: Built in 900mAh battery. Carrying it out, you can charge L20 once.

# SIM Card Operation Guide and charging

Plug-in SIM card: Please make sure that the device is off before installing SIM card.

Pay attention to the direction of the SIM card and confirm that the waterproof ring is installed properly. Insert the cap arrow upwards and tighten the screw.

After plugged-in SIM card, wait for one minute to see if the GSM/LTE signal is shown on the display screen.



#### Please check:





2) If you can call the watch with your phone.

# **App Installation**

After the watch is activated with SIM card, please install the watch APP on your mobile phone before using the watch. Below are two ways to install app:

1) a. Scan below QR code;

b.Search "ai care" on GooglePlay or iOS store to download the watch APP.



2) After App installation, please create a new account and enter basic information like user name, password, mail box, etc. Then enter the login page, input the phone number or mail box and password while registration, and finally press "sign in" to enter.





- 3) If it's the first time you login the account, you will be requested to bind the watch and the App with the device's IMEI code.
- 4) Enter into device "User information", and input the requested information, such as profile picture, nickname, birthday, height, weight, etc.

### Two way call



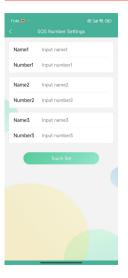
Enter into Watch Setting on the front page of the App, you can add contact phone number for your watch.

In the app, you can set 10 phone books.



- 1. Short press the orange button to select a contact
- Long press the orange button to make a call
- During a call, press the red button briefly once to hang up

# **SOS Call**



App main page - Function –
SOS Number, input maximum 3
numbers and confirm setting to
synchronize it to the watch.
Press the watch main button
over 3 seconds, it will call the
SOS numbers one by one, at the
same time, an alarm will be sent
back to server.

On the app you set the incoming call restriction switch to on, then you can only receive calls from the white list.

# **GPS Positioning**

On the App "Home Page", press "Location" to enter into sitemap and check device location.

There are 3 types of working modes:



- 1. Default mode, the watch opens Wifi + LBS, send the location to the server every 15 minutes.
- 2.Emergency mode, the watch opens GPS + Wifi + LBS, send the location to the server every minute.
- 3. Energy saving mode, the watch opens Wife + LBS, send the location to the server every 60 minutes.

Note: There might be position deviation or App update failure due to signal weakness sometimes.

#### **Pedometer**

On the watch's home screen, the 5-digit number below the step is the number of steps. It clears at 0 o'clock every day. You can also view more detailed exercise information on health page in the App, such as steps, distance, calories, etc.









### Health Measuring:

(This is an optional feature, please confirm with the dealer whether the device you purchased has this feature.)

Both watches and apps can actively measure health

Enable timed health measurement

Set numbers for more than 3 minutes

2. A Cannot be less than 3 minutes 1. Home page settings O Positioning Cycle Setting (A) Stood Steamen High Till words. Low No words. A Heart Date Surve Mobile Time State ISS there. Target 10000 these O Fall Detection Settings C Steen (D) Lana Balbany Marrica Deep Co. Street Links Co. Com-(1) Blood Pressure Alarm Threshold 60 505 Number Settings Sabradon III II. Normal 85-98 III C Place Book Send Sed Temperature

#### Turn off scheduled health measurement

Set 0 to disable the function



Turn off scheduled health

measurement

Set 0 to disable the function

#### **Security Fence**

In the Electronic Fence interface, you can set up a secure fence area. select its range, confirm to save it. You can repeat it to add several secure fence areas. You can also modify it or remove the security fence you set up earlier.

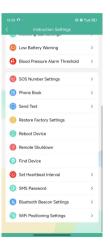


### **Trajectory History**

Trajectory tracking interface, you can check the latest trajectory history. Enter trajectory tracking page, the above setting button you can choose to load lbs / Wi-Fi data or not. Below you can select the date to view the historical track



#### Other Functions



For other function Settings, see the left demonstration picture. You can set it on the function page.

#### Safety Warning

- Recommend use original accessories, the manufacturer is not responsible for problems caused by the use of non-original accessories.
- Don't try to repair it by yourself. The modification of the product will affect its security.
- Avoid using the watch in the following environment: places with excessive temperature fluctuations, places with the temperature higher than 60°C or lower than 0°C, places with high pressure, dust or electrostatic interference.
- Avoid touching with corrosive cleaning agents and chemicals.
   Please use a soft, dry cloth to clean the watch.
- It is prohibited to use the watch at the gas stations, restricted chemical plants or near the oil depots, for the use of the watch in the above environment may raise the risk of explosion.
- When you travel by airplane, please take the watch in the baggage, and try not to put it in the handbag while going through the checkpoint. The manufacturer is not responsible for the damage caused by such radiation.

#### About

There will be continuous upgrades and updates to this product, thus the content will be different with the final operating steps which are subject to change without prior notice.

The illustrations in the User's Guide are only for your reference.

The manufacturer reserves the right of final explanation of the User's Guide.

This tracker is not a medical device, and the measured health data is for reference only. Cannot be used for medical diagnosis.